

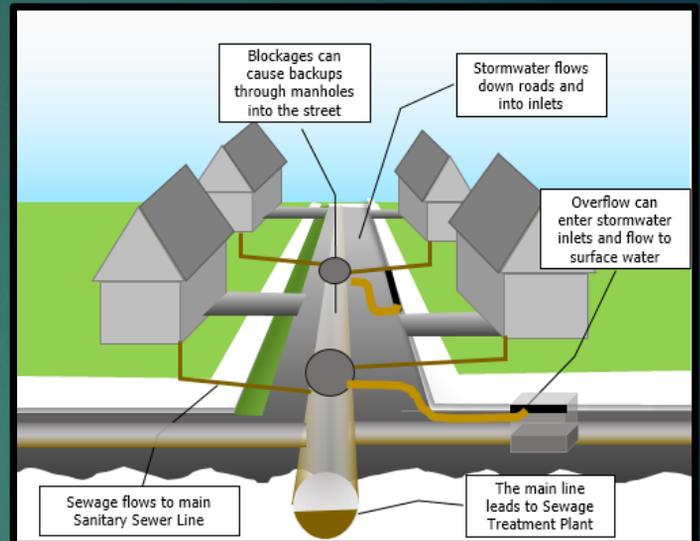
Identifying and Reporting Sanitary Sewer Overflows (SSOs)

What are SSOs?

A Sanitary Sewer Overflow (SSO) is a release of untreated sewage into the environment. SSOs usually occur when flow through a damaged, broken, clogged, or malfunctioning sanitary sewer pipe backs up into a manhole or lift station.



Visit <http://www.ci.tomball.tx.us/> Public Works and Wastewater page to learn more about the sanitary sewer system.



Why are SSOs bad?

Overflows of untreated sewage into the environment can lead to:

- Odors.
- Potential exposure to bacteria and viruses that might cause illness.
- Contamination of bayous.
- Contamination of ground surfaces that can be washed into bayous with the next rain.

What Causes SSOs?

Pouring kitchen oils and grease down the drain and flushing single-use disposable wipes are two of the biggest causes of SSOs. Degradation or damage to underground pipes can also cause leaks into the environment

Please Report SSOs!

If you see, smell, or suspect a SSO, please report the location as soon as possible using one of these methods:

1. Use the "Report a Concern" form on the City of Tomball website:
<http://www.ci.tomball.tx.us/FormCenter/City-Secretary-3/Contact-Us-68>
2. Contact City of Tomball customer line at **(281) 351-5484**
3. Contact the City of Tomball Stormwater Representative at **(281) 921-8784** or by email at mbloom@rgmiller.com

For more information on the City of Tomball Stormwater Management Program or to report other stormwater quality concerns, please visit <http://www.ci.tomball.tx.us/> and click on Stormwater Management Program!

