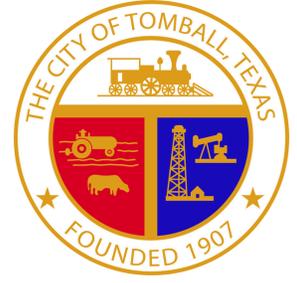


# City of Tomball

## CUSTOMER NEWS

### September 2024



## NEW Solid Waste Service Provider

To ensure the highest quality of solid waste and recycling services for our residents, the City of Tomball will be transitioning to a new solid waste and recycling provider, Frontier Waste Solutions, effective October 1, 2024.

New trash and recycling carts will be delivered throughout September.

If you would like to update your customer account information to ensure accurate billing, improved customer support, efficient service delivery, and enhanced communication from the City of Tomball, please complete the form found at [bit.ly/COTSWresidentialform](https://bit.ly/COTSWresidentialform) and return it to 501 James St. or email it to [customerservice@tomballtx.gov](mailto:customerservice@tomballtx.gov)

To adjust your current solid waste service, please contact City of Tomball customer service at (281) 290-1450 or [customerservice@tomballtx.gov](mailto:customerservice@tomballtx.gov).

Please see the back of this insert for updated service day maps and find more information about residential service changes by visiting [bit.ly/TomballSolidWasteInfo](https://bit.ly/TomballSolidWasteInfo).



## National Preparedness Month

As we enter the peak of hurricane season, it's crucial to be ready for unexpected emergencies. Being prepared means having a plan, assembling an emergency kit, and staying informed about potential hazards. Taking these steps now can protect your family and home during a disaster. Remember, preparedness isn't just about supplies—it's about having a plan to ensure your safety and resilience. For more information, visit

[bit.ly/COTDisasterPreparedness](https://bit.ly/COTDisasterPreparedness).

Please note, the City of Tomball uses the CivicReady platform to distribute emergency alerts to residents and businesses. We encourage our community to take advantage of this valuable resource by registering for text, voice, or email alerts to stay informed about severe weather, drought status, service interruptions, and other urgent matters affecting Tomball.

To receive text alerts only, text "Tomball" to 38276.

To register for voice or email alerts, please visit [bit.ly/TomballAlerts](https://bit.ly/TomballAlerts).

## Upcoming Events

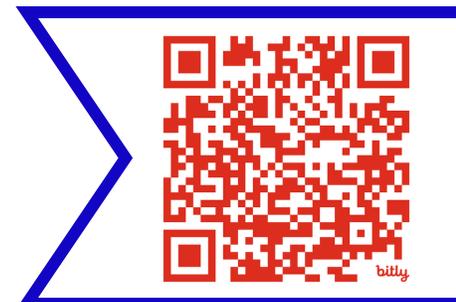
 The City of Tomball Presents:  
9/11 Remembrance Ceremony

 The City of Tomball Presents:  
2nd Saturday at The Depot: Encanto

 The City of Tomball Presents:  
Groovfest

 The Tomball Police Department Presents:  
National Night Out

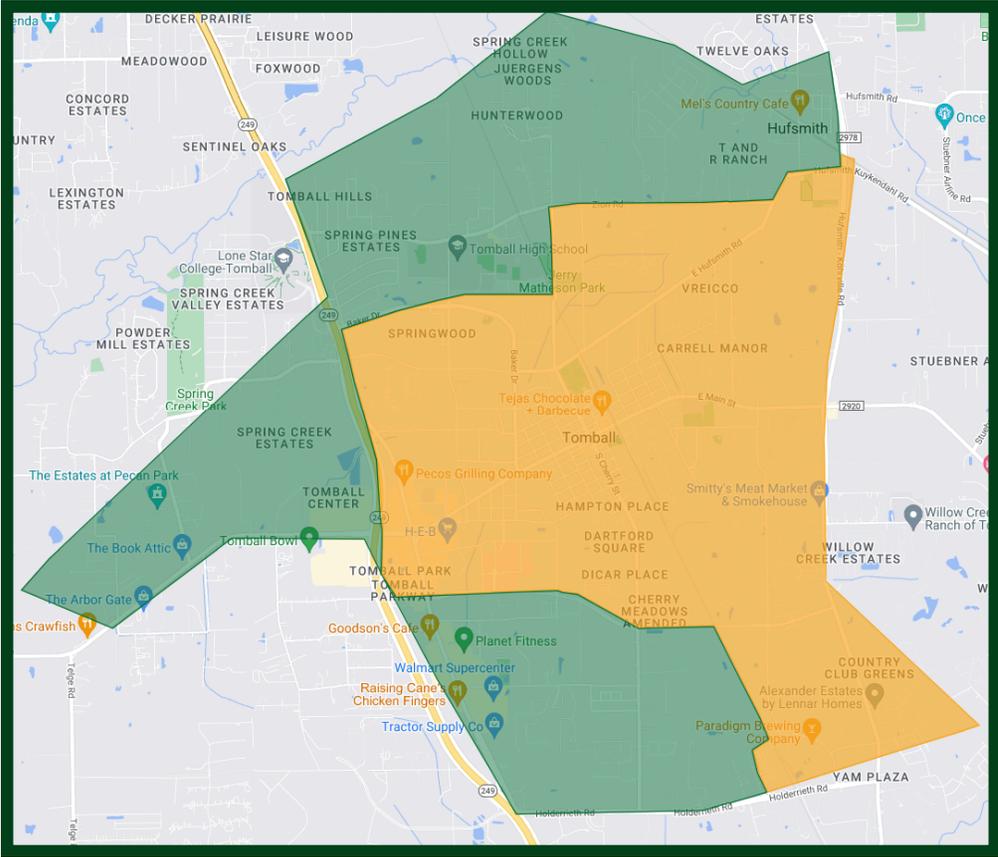
Scan below for more events!



Follow us and turn on post notifications to get instant updates on CoT news:   @CityOfTomball

# City of Tomball Residential Solid Waste Collection Maps

**NEW SERVICE DAYS STARTING OCTOBER 1**

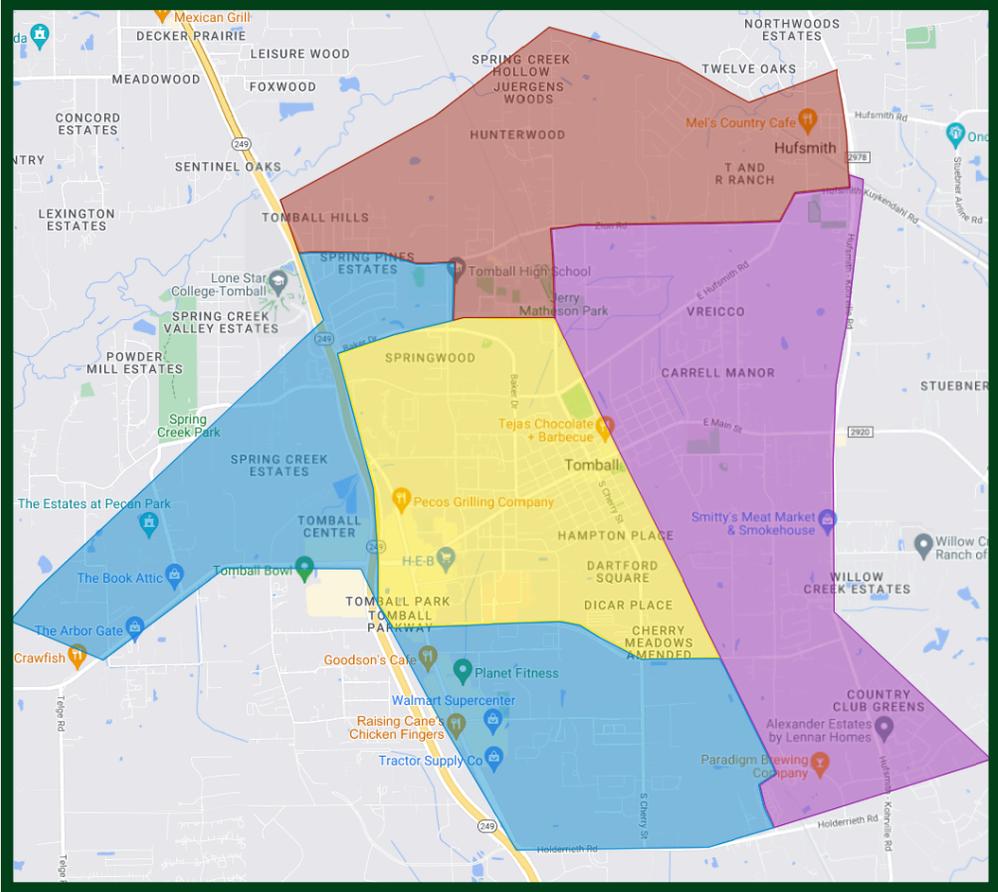


## TRASH

- Monday & Thursday
- Tuesday & Friday

## BULK & BRUSH

- Thursday
- Friday



## RECYCLE

- Monday
- Tuesday
- Thursday
- Friday



Scan this QR code to download the Frontier app! Starting Oct. 1, customers can schedule route alerts for new service days.