

Utility Fees, Rates & Charges

City of Tomball Utilities – Deposit	
Residential deposit	\$200.00
Commercial deposit	Average annual bill of previous occupant multiplied by three (3) or \$500.00, whichever is greater
Temporary hydrant meter deposit	\$4,500.00
City of Tomball Utilities – Monthly Administrative Service Charge	
City utility administrative service charge	\$1.00 per month per account
City of Tomball Garbage Bag Fees	
First two (2) rolls of garbage bags per residence per year	Free
Each subsequent 50-bag roll	\$12.00
City of Tomball Utilities Administrative Fees	
<i>Connection and Disconnection Fees</i>	
The charges for connections and disconnections of utility services provided by the City, including those provided at customer request or convenience, or as a result of delinquent accounts, shall be as follows:	
During normal scheduled service periods (7 a.m. to 4:45 p.m., weekdays), does not include new service	\$50.00
During unscheduled service periods (after hours and weekends), including new service	\$100.00
<i>Damages to Utility Functions and Tampering Fees</i>	
Damage to any utility facilities, tampering with valves, meters, etc.	\$200.00
<i>Delinquent Account Fees</i>	
In the event that a utility bill is not paid by the due date, a 10 percent penalty is assessed on the current charges. Residential customers who are age 65 and over or considered disabled by the Social Security Administration may be exempt from penalty fees for late payment upon application accompanied by verifying documentation. This exemption may not exceed the final date of benefits designated by the Social Security Administration.	

City of Tomball Water Utility Rates & Fees			
<i>North Harris County Regional Water Authority Charges</i>			
The City collects a fee on all water bills, based on rates established by the North Harris County Regional Water Authority (NHCRWA), for each 1,000 gallons used on behalf of NHCRWA. The rate is set by the NHCRWA. You can learn more about this fee by visiting https://www.nhcrwa.com/ .			
<i>Monthly Rates for Potable Water Sales</i>			
<i>Customer Class</i>	<i>Usage (gallons) during billing month</i>	<i>Base Rate</i>	<i>Consumption Charge for each 1,000 gallons used</i>
Small residential	Up to 10,000	\$12.90	\$3.20
Medium residential	10,001 to 15,000	\$12.90	\$4.00
Large residential	15,001 or more	\$12.90	\$5.01
Small commercial	Up to 5,000	\$29.15	\$3.88
Medium commercial	5,001 to 51,000	\$29.15	\$4.86
Large commercial	51,000 or more	\$29.15	\$6.07
<i>Bulk Water Sales</i>			
Bulk sales rate	All usage	\$98.00	\$5.12
Additionally, if a meter is desired for bulk sales, a deposit of \$1,000.00 will be required. Bulk water sales will also be charged applicable administrative fees and the NHCRWA fees.			
<i>Water Meter Testing Fee</i>			
In the event a customer request a meter to be tested and the meter is found to be in working order, the account will be assessed a meter testing fee based on the meter size.			
<i>Meter Size</i>			<i>Testing Fee</i>
0.75 inch and 1 inch			\$225.00
1.5 inch and 2.0 inch			\$250.00
3.0+ in meters			\$325.00
<i>Meter Box Repair Fee</i>			
In the event damage is incurred to a meter box belonging to the City, a Meter Box Repair Fee of \$225.00 will assessed to the responsible party. The City reserves the right to contract with a third-party to make necessary repairs and an invoice will be sent to the responsible party for payment of all damages and repairs. The Meter Box Repair Fee will serve as the base fee. Additional damages may incur higher fees for repairs.			

City of Tomball Wastewater (Sanitary Sewer) Utility Rates	
<i>Residential Sanitary Sewer Rates, with Potable Water Service</i>	
Monthly Base Charge	\$14.80
Volume rate per 1,000 gallons	\$5.14
Residential usage based on winter average. Rates for summer months are calculated at the same rate as winter rates and may be based upon the previous winter months' average monthly water consumption. The rate shall be the lesser of the actual water consumption or the previous winter month's average consumption.	
<i>Commercial Sanitary Sewer Rates, with Potable Water Service</i>	
Monthly base charge	\$35.95
<i>Volume rate per 1,000 gallons</i>	
0 to 5,000 gallons	\$6.52
5,001 to 51,000 gallons	\$8.14
More than 51,000 gallons	\$10.18
<i>Residential Sanitary Sewer Rates, without Potable Water Service</i>	
Monthly base rate	\$60.45
<i>Commercial Sanitary Sewer Rates, without Potable Water Service</i>	
Monthly base rate	\$100.48
Fee per drain (in excess of 10)	\$2.78

City of Tomball Natural Gas Utility Rates	
Base rate	\$11.75
Consumption	\$11.75 for each thousand cubic feet (MCF) after the first thousand cubic feet (MCF)
<i>Gas Meter Testing Fee</i>	
In the event a customer requests a meter to be tested and the meter is found to be in working order, the account will be assessed a meter testing fee based on the meter size or type.	
<i>Meter Size/Type</i>	<i>Testing Fee</i>
Domestic – American	\$350.00
400 Series	\$375.00
Industrial Diaphragm (800 to 1,000)	\$525.00
Industrial Diaphragm (1,000 to 10,000)	\$775.00
Rotary	\$775.00
<i>Excess Flow Valve</i>	
Installation of an excess flow valve to an existing natural gas service line	\$500.00

Garbage and Trash Collection and Disposal Service Rates		
The City of Tomball’s solid waste provider for FY 2024-2025 is Frontier Waste Solutions. The rates below do not include applicable sales taxes.		
Residential Service		
Bag Service		
Base Service Charge		\$24.98 monthly
Cart Service (Base Service Charge + Cart Rental Fees)		
Base Service Charge		\$24.98 monthly
95-gallon MSW cart		\$1.84 monthly/per cart
95-gallon recycling cart		\$1.84 monthly/per cart
65-gallon MSW cart		\$1.84 monthly/per cart
65-gallon recycling cart		\$1.84 monthly/per cart
18-gallon recycling bin		\$1.05 monthly/per bin
Special Collection – Unusual Accumulations (Bulk)		
Disposal fee		\$15.75
Rate Per Hour for Vehicle and Crew		\$231.00
Small Commercial with Poly Cart		
Number of Carts	Frequency of Collection	Rate per month
One MSW Cart	1	\$37.32
One MSW Cart	2	\$47.82
Two MSW Carts	1	\$49.66
Two MSW Carts	2	\$70.14
One Recycling Cart	1	\$37.32
Additional Recycling Cart	1	\$6.84
Dumpsters		
Size	Frequency	Rate per Month
2 Yard	1	\$99.45
3 Yard	1	\$122.26
3 Yard	2	\$185.18
3 Yard	3	\$272.42
3 Yard	4	\$336.76
3 Yard	5	\$416.85
3 Yard	6	\$496.94
3 Yard Additional Collection/Pick Up	1	\$135.13
4 Yard	1	\$130.83
4 Yard	2	\$199.47
4 Yard	3	\$290.97
4 Yard	4	\$361.08
4 Yard	5	\$433.75
4 Yard	6	\$534.11
4 Yard Additional Collection/Pick Up	1	\$135.13
6 Yard	1	\$165.16
6 Yard	2	\$250.97
6 Yard	3	\$371.10

6 Yard	4	\$459.76		
6 Yard	5	\$570.77		
6 Yard	6	\$680.00		
6 Yard Additional Collection/Pick Up		\$135.13		
8 Yard	1	\$175.17		
8 Yard	2	\$305.30		
8 Yard	3	\$398.26		
8 Yard	4	\$484.07		
8 Yard	5	\$605.63		
8 Yard	6	\$724.33		
8 Yard Additional Collection/Pick Up		\$135.13		
Additional Dumpster Fees				
Description	Occurrence	Monthly Fee		
Casters	Monthly fee	\$11.94		
Locks	Per Pickup	\$2.38		
Roll-off Containers (Temporary or Permanent)				
Size	Delivery Fee	Daily Rent	Hauling Rate	Disposal (per ton)
20 Yard	\$126.00	\$6.30	\$275.14	\$65.05
30 Yard	\$126.00	\$6.30	\$297.47	\$65.05
40 Yard	\$126.00	\$6.30	\$312.34	\$65.05
Self-Contained & Stationary Compactor (Standard Pricing for All Sizes)				
Size	Monthly Rental Charge	Haul Rate	Disposal (per ton)	
30 Yard	\$577.50	\$286.65	\$65.05	
35 Yard	\$577.50	\$286.65	\$65.05	
40 Yard	\$577.50	\$409.01	\$65.05	
Washout per Container			\$183.75	
Relocated/Block Fee (per Haul)			\$68.25	