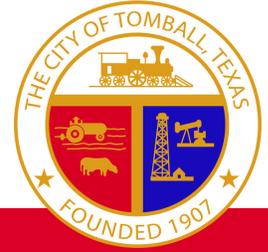


City of Tomball

CUSTOMER NEWS

November 2025



Holiday Service Impacts

Due to the Veterans Day holiday, city administrative offices will be closed on **Tuesday, Nov. 11**. Emergency services will still be available during this time.

Solid waste and recycling collection will operate on a normal schedule.

Due to the Thanksgiving holiday, city administrative offices will be closed on **Thursday, Nov. 27** and **Friday, Nov. 28**. Emergency services will still be available during this time.

Solid waste and recycling will not be collected on Thursday, Nov. 28. If your scheduled service falls on this day, collection will resume on your next scheduled service day.

Road Closure Notice

On **Saturday, Nov. 22**, there will be several road closures due to the 60th Annual Tomball Holiday Parade, which routes through Main Street from 10:00 a.m. to noon. We will provide a detailed road closure map on official City of Tomball social media pages prior to the closure.

Upcoming Citywide Water Line Flush

Beginning **Sunday, Nov. 30, at 10:00 p.m.**, the City of Tomball will be conducting a Citywide Water Line Flush that will continue **through Friday, Dec. 5**.

Why We Flush: During this routine maintenance process, water will be flushed through fire hydrants in succession throughout the city, beginning at the water pump stations. This process removes residual particles and introduces freshly treated water, actively maintaining Tomball's Superior Public Water System status.

What to Expect: Residents may experience temporary periods of low water pressure while crews flush nearby hydrants. If you notice any water discoloration or sediments trapped in your service lines after flushing:

1. You may need to open your outside faucets and allow the water to flow until it runs clear.
2. You may also need to remove and clean the screens (aerators) on the ends of your outdoor water taps if the discoloration persists.



If you have questions concerning the water system, please contact Tomball's Public Works Department directly by calling (281) 290-1400 or emailing customerservice@tomballtx.gov.

Holiday Fire Safety Reminder



The winter holidays bring joy, gatherings, and festive decorations, but they also increase the risk of home fires. Common causes include candles, cooking, and decorations placed too close to heat sources. To learn how to prepare your home and celebrate safely this season, visit the National Fire Protection Association's website by scanning the QR.

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Know Your Utility Flags: What the Colors Mean

Color coding is used to identify the types of underground facilities:



If you've noticed small colored flags or paint markings on the ground around Tomball, they're there for a reason! These indicators identify the location of underground utilities to help prevent damage during construction or digging projects.

These markers are placed after a "Call Before You Dig" request and are valid for approximately 14 days.

Please do not remove locate flags or markings. They should remain in place until all construction or excavation work is complete and the two-week period has passed.

Leaving these identifiers in place helps protect essential services, prevent costly damage, and keep our community safe.

For more information about utility marking and safety, visit texas811.org.